

# NAZARETH YMCA

P: 610-759-3440 F: 610-759-6292

## BANK DRAFT MEMBERSHIP RESIGNATION FORM

Member(s) Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Date: \_\_\_\_\_

Membership Number: \_\_\_\_\_ Locker #: \_\_\_\_\_

To help us ensure future quality at the YMCA, please answer the following questions:

1. Which of the following best describes your reason for leaving?

\_\_\_\_\_ Relocating – where? \_\_\_\_\_

\_\_\_\_\_ Transfer to another YMCA: \_\_\_\_\_

\_\_\_\_\_ Joined another fitness center: \_\_\_\_\_

\_\_\_\_\_ Purchased own equipment

\_\_\_\_\_ Too expensive/financial reasons

**Would you be interested in receiving information for our Financial Aid program?** \_\_\_\_\_ Yes \_\_\_\_\_ No

\_\_\_\_\_ Not Using

\_\_\_\_\_ Other; please tell us why: \_\_\_\_\_

2. What was the #1 reason you joined the YMCA?

3. What did you *LIKE* most about your YMCA membership?

4. What did you *DISLIKE* about your YMCA membership?

5. How likely are you to rejoin the YMCA?

Not at all likely 0 1 2 3 4 5 *Extremely Likely*

6. Do you have any suggestions to help us improve our facility or programs?

7. Please rate each category on a scale of 1-5, with 5 being excellent:

\_\_\_\_\_ Cleanliness of facility \_\_\_\_\_ Staff friendliness

\_\_\_\_\_ Information availability \_\_\_\_\_ Staff knowledge

\_\_\_\_\_ Equipment/maintenance \_\_\_\_\_ Overall value

\_\_\_\_\_ Hours of operation \_\_\_\_\_ Quality of programs

\_\_\_\_\_ Facility security/safety \_\_\_\_\_ Variety of programs

## BANKDRAFT RESIGNATION VERIFICATION

Please accept this as written notice of my intent to cancel my membership. I understand that, per the original membership agreement that I signed, I must give the Nazareth YMCA a **15** day written notice for cancellation. I will not receive a refund of monies paid if I wish to cancel my membership in less than 15 days.

Account Holder Signature: \_\_\_\_\_

Today's Date: \_\_\_\_\_

### **Staff Use Only**

Staff Member: \_\_\_\_\_

Date Received: \_\_\_\_\_

**(Please turn over)**